

**TDS TELECOM**

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REC'D TN  
REGULATORY AUTH.

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**Government and Regulatory Affairs**

July 21, 1999

**\*\*VIA Overnight Mail\*\***  
OFFICE OF THE  
EXECUTIVE SECRETARY

Mr. David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

Re: Update to Docket No. 99-00300 - TDS TELECOM on Behalf of Subsidiaries  
Concord, Humphreys Cty, Tellico and TN Telephone IntraLATA Toll Dialing  
Parity Plan

Dear Mr. Waddell:

Enclosed on behalf of its subsidiaries (TDS TELECOM/Concord Telephone Exchange, TDS TELECOM/Humphreys County Tel, TDS TELECOM/Tellico Tel, and TDS TELECOM/Tennessee Tel), TDS TELECOM submits an original and thirteen (13) copies of page 12, section 10, Anti-Slamming and letter of authorization requirement of its IntraLATA Toll Dialing Parity Plan.

This amended plan should replace the updated draft filed with the Tennessee Regulatory Authority along with its letter dated June 15, 1999. This updated plan includes one change on page 13 paragraph, 10.2, Don't Touch. The last sentence in this paragraph now reads, "TDS TELECOM will not market or actively offer such an intraLATA PIC freeze for a period of 180 days following equal access conversion."

Should you have any questions regarding this filing, please do not hesitate to call me at (423) 671-4753.

Sincerely,



Bruce H. Mottern  
Director- Revenue & Earnings

Enclosure

Cc: Mr. T. G. Pappas – Bass Berry & Sims, PLC  
Mr. John D. Feehan  
Mr. Tim Ulrich  
Mr Jerry Parkerson

REC'D TN  
LETTER OF AUTHORITY  
**10. ANTI-SLAMMING AND LETTER OF AUTHORIZATION REQUIREMENTS**

**10.1 General**

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OFFICE OF THE  
EXECUTIVE SECRETARY  
TDS TELECOM will adhere to the rules adopted by the FRA to resolve customer complaints of intraLATA toll slamming.

**10.2 Don't Touch (DT)**

The PIC "freeze" or "Don't Touch" option, which requires prior approval from a customer before that customer's PIC is changed, is currently available in the interLATA arena as a means of customer protection in response to the problem of slamming. TDS TELECOM will provide a "Don't Touch" option to customers for their intraLATA toll service, but will not automatically extend a "Don't Touch" on an interLATA account to an intraLATA account. TDS TELECOM will not market or actively offer such an intraLATA PIC freeze for a period of 180 days following equal access conversion.

**10.3 TDS TELECOM Neutrality**

TDS TELECOM will handle customer/carrier PIC assignment disputes in a neutral manner, to ensure that the customer is provided with the carrier requested.